

SHIPPING & SERVICES

SHIPPING: Most orders ship via UPS or FedEx, which are utilized for smaller orders that are not fragile, and meet parcel size requirements. Larger items and volume orders will be shipped via common carrier. We reserve the right to select the carrier of our choice. All LTL shipping and handling charges from our dock are prepaid, FOB Dallas TX. All shipments are packed carefully using industry-standard approved packing methods. Residential delivery, commercial non-dock delivery, and/or special handling by an LTL carrier will each incur additional non-base charges, assessed at time of order or at time of delivery. All parcel residential shipments are shipped direct signature required.

ACCESSORIAL CHARGES are ancillary costs levied by LTL carriers for additional services, and can include:

Re-consignment/Re-delivery: A re-consignment fee will be applied to the shipment whenever an address change is made after a tracking number has been assigned and/or it has left the Global Views warehouse. LTL or common carrier re-consignments are subject to a \$80.00 base fee. If delivery was attempted, additional fees will apply, see below. If the shipment has to change destination terminals, additional freight charges will apply.

Parcel re-consignments: Parcel re-consignments are subject to a \$35.00 per carton fee, as well as additional fees for transportation charges when applicable.

Re-schedule/Re-delivery: A LTL/Common Carrier shipment is subject to a redelivery fee after an appointment was set up and the delivery attempt was made, but the consignee was not available to receive shipment. Redelivery fees are charged at \$85.00 for each attempt made.

Refused shipments: Refused shipments (except due to damage) are subject to a 25% restocking fee and shipping charges both ways. Global Views reserves the right to generate invoices associated with these costs.

Limited Access Fee: \$50.00 LTL shipments are subject to a Limited Access Fee of \$50.00 where additional time and/or equipment will be required by the carrier.

These may include:

- Schools, colleges, and universities (without a loading dock)
- Churches, synagogues, temples, convents, and mosques
- Storage units
- Golf courses and country clubs
- Hotels, motels, and restaurants
- Parks, farms, ranches, and other rural locations
- Military bases and courthouses

ADDITIONAL SERVICES & FEES

As of January 1, 2023, we have discontinued the freight surcharge, pallet, and crate fees.



Rush Fee (\$35.00) – Rush orders will be processed and shipped within 3 business days.



Hot Rush Fee (\$75.00) – Hot rush orders will be processed and shipped within one (1) full business day after receiving paid order. We will do our very best to meet your requested date; however, it is not guaranteed based upon order size, delivery requirements, etc.



White Glove (\$529.00-\$629.00) – Items noted in our catalog White Glove require special handling and will only be shipped via a White Glove service. These pieces include, but are not limited to, wood cabinets, chests, tables, writing desks, certain glass pieces, mirrors, and other items that need a special touch to ensure safe delivery. White Glove Service details are below.



Drop Ship (\$25.00) – Shipments going to any address other than a customer’s own location, warehouse, or receiver will be considered a drop ship and will incur an additional fee for service. Certain states require the requisite tax documentation to allow shipments to be drop shipped within their borders. Global Views requires valid tax documentation to avoid sales tax.



Below Minimum Fee (\$25.00) –Re-orders below \$350.00.

Ordinary White Glove services include:

- Lift-gate service
- Inside delivery-room specific
- 2 to 3 person delivery team from 8AM to 6PM
- 2 flights of stairs included-
- Unpacking and debris removal
- 30 to 45 minutes on site
- Light assembly using an adjustable wrench and non-electrical screwdriver. The delivery team will not affix any items to walls or ceilings, or hang mirrors, wall art or wall mounted shelving.
- Our white glove delivery professionals are not permitted to move furniture currently in your home, nor are they allowed to move or set up electrical wiring or equipment. Please clear the space where furniture or rugs will be placed prior to delivery.

Standard Delivery Options provided by the Zone Shipping System include: UPS, FedEx Ground, FedEx Home Delivery and LTL Delivery. Remote Shipment locations in the US, Express Services, Overnight Services, or White Glove Service or Guaranteed Delivery Date will incur additional charges.

**Additional charges may apply to locations that are considered remote or restrictive access areas by our white glove providers. We will notify of additional charges before shipping for approval. Previously undisclosed delivery issues at destination may cause additional fees, e.g. building elevator size will not accommodate product, more than the allotted number of flights of stairs, structural restrictions, building restrictions, etc. **

2023 DOMESTIC ORDERS

ZONE	STATES	Tier \$10,000+	Tier \$5,000- \$9,999	Tier \$2,000- \$4,999	Tier \$1,000- \$1,999	Tier \$350- \$999	Tier \$0- \$349
1	TX	8%	10%	13%	15%	20%	35%
2	AL, AR, GA, LA, MS, OK	13%	14%	15%	19%	23%	35%
3	AZ, CO, FL, KS, MO, NM	14%	16%	17%	20%	24%	35%
4	NC, NV, SC, TN, UT	15%	17%	18%	22%	25%	35%
5	CA, IL, IN, KY, OH, VA, WV	16%	18%	20%	23%	26%	35%
6	DE, IA, ID, MD, MI, MN, NE, SD, WI, WY	17%	20%	22%	25%	28%	35%
7	CT, DC, MA, ME, MT, ND, NH, NJ, NY, OR, PA, RI, VT, WA	18%	21%	24%	28%	31%	35%

2023 CANADIAN ORDERS

ZONE	PROVINCE	Tier \$10,000+	Tier \$7,000- \$9,999	Tier \$4,000- \$6,999	Tier \$2,000- \$3,999	Tier \$750- \$1,999	Tier \$0- \$749
1	AB, BC, ON, QC,	20%	22%	25%	29%	32%	50%
2	MB, NB, NF, NL, PEI,	22%	24%	26%	30%	33%	50%
3	NT, NU, NS, SK, YT	24%	26%	28%	31%	34%	50%

**Global Views does not ship outside the US and these Rates include freight charges only; such shipments are forwarded through a freight consolidator and/or customs broker, and additional charges will be incurred; buyer must provide customs broker information when placing an order.

States and Provinces not listed will be billed actual shipping charges. Due to remote access charges by the carriers, shipping to the following zip codes will also be billed actual charges: 02535, 02539, 02552, 02554, 02557, 02564, 02568, 02573, 02575, 02584, 06390, 11964, 11965, 43436, 43438, 58701, 59716, 80487, 81430, 81611, 81620, 81637, 92003, 96799.